ExtranetUserManager



United Way Calgary and Area

## **Overview**

Country or Region: Canada Industry: Not for Profit

#### **Customer Profile**

United Way gives individuals and families the opportunity to reach their potential and improve their quality of life.

#### **Business Situation**

The United Way of Calgary and Area was looking for an extranet solution that would allow them to interact more efficiently with external partners.

## Solution

With help from Microsoft® Gold Certified Partner Envision IT, United Way of Calgary and Area implemented a self-service Extranet for community collaboration.

## **Benefits**

- Self-serve user signup
- More efficient user management
- Easy lost password retrieval
- Branded and customized interface



United Way of Calgary and Area uses Envision IT's Extranet User Manager for SharePoint to collaborate with the community

"At the United Way of Calgary and Area we constantly strive to collaborate more effectively with our external partners. The Extranet User Manager from Envision IT has helped us in this regard because it makes it easy for our partners to sign-up with us and for our staff to manage their access once they do. With an easy to manage Extranet in place we can now engage more effectively and securely with all kinds of stakeholders across the community we serve."

David Denhardt, Director of Information Services, United Way of Calgary and Area

The United Way of Calgary and Area was looking for an extranet solution that would allow them to interact more efficiently with external partners. They wanted users to be able to sign up quickly for access to secure resources without placing a large burden on IT. This extranet solution would extend the functionality of their SharePoint 2013 site by providing the United Way with all the necessary tools to create accounts for users outside of their domain and then allow those users to view or use specified resources inside of SharePoint.

INDIVISE PIACE								q
	GenNey	t Portal						
lona								
hared Durumante		00	10					
and a second			1					
Test		Ser. In	1.1					
GenNeat		C COLOR	A BASS					
GanNeet Calmidas GanNeet Discussion								
GanNest Dormann Beard	Contact Li	ot GenNext Shar	ed Documents	GenNext I	Discussion Board	d Chairs' Ho	une	
Onic's Library								
a Gustanta	GenNext Calendar							Shared Documents
	C-en/vext	CALEBOAR						
4DIT LINKS	GenNext	lanuary 2014					ja l	
EDIT LINKS	-		7.00	Wed	Thu	Fri	> Sat	new document or drag files here
RDIT UNICS	¢	tanuary 2014	7.00	Wed	Thu	fri		rew document or drag tiles here     O new
EST UNICI	¢	tanuary 2014	7.08 31	Wed	2 Thu	fri 3		new document or drag files here
KENT UNKS	e Sun	January 2014 More					Sat	rew document or drag tiles here     O new
KENT LINKS	e Sun	January 2014 More					Sat	rew document or drag tiles here     O new
EDIT UNICI	e Sun	January 2014 More					Sat	rew document or drag tiles here     O new
EDI UNKI	e Sun 29	3846387y 2014 More 30	31	1	2	3	5ət 4	rew document or drag tiles here     O new
ED1 UNKS	e Sun 29	3846387y 2014 More 30	31	1	2	3	5ət 4	rew document or drag tiles here     O new
ED1 UNKS	e Sun 29 5	34-xary 2014 Mori 30	31	1	2	3	4 11	rew document or drag tiles here     O new
RDT UNKS	e Sun 29	3846387y 2014 More 30	31 7 14	1	2	3	5ət 4	rew document or drag tiles here     O new
EXT UNKS	e Sun 29 5	34-xary 2014 Mori 30	31 7 14 Secon Team Meeting	1	2	3	4 11	rew document or drag tiles here     O new
EDIT UNKS	e Sun 29 5 12	larcary 2014 Mon 30 6 13	31 7 14 © Core Team Meeting	1	9	3	5at 4 11 18	rew document or drag tiles here     O new
EDIT UNIS	e Sun 29 5	34-xary 2014 Mori 30	31 7 14 Core Team Meeting 21 Cores Corrector	1	2	3	4 11	rew document or drag tiles here     O new
EST UNG	e Sun 29 5 12	larcary 2014 Mon 30 6 13	31 7 14 © Core Team Meeting	1	9	3	5at 4 11 18	rew document or drag tiles here     O new
EDIT UNIS	e Sun 29 5 12	larcary 2014 Mon 30 6 13	31 7 14 Core Team Meeting 21 Cores Corrector	1	9	3	5at 4 11 18	rew document or drag tiles here     O new

# ExtranetUserManager



A simple and easy to use registration page

United Way Calgary and Area	n eddada	
Registration		
First Name * Email * Phone	Last Name * Company Role *	×
Reason for Sign-up		Ĵ
	Enter both words, s SSEC5552 Type the last Parking A Terrer	eparated by a space.

# Learn More

Contact us today to learn more about the Envision IT Extranet User Manager for SharePoint

> www.envisionit.com tel 905.812.3009 fax 866.649.7717 inquiry@envisionit.com

## Situation

United Way gives individuals and families the opportunity to reach their potential and improve their quality of life. Whether funding programs that teach conflictresolution skills to a high-risk family, enabling a senior to live independently, or helping a high school student stay in school, the United Way's impact is local, tangible, and meaningful. Area community partnerships in Chestermere, Cochrane, High River, Okotoks, and Strathmore ensure people in the towns and communities around Calgary have access to the support they need.

## Solution

Envision IT developed a self-service Extranet for United Way of Calgary and Area based on SharePoint 2013 that will be rolled out to board and committee members, campaign coordinators, volunteers, and others outside the organization and across the community.

The Envision IT Extranet User Manager has been integrated and customized, allowing new users to self-register and gain access to sites in SharePoint following an approval process. EUM allows the United Way to collaborate more effectively with external corporate giving campaigns, community agencies, committees and other stakeholders in a secure environment with individual permission levels.

The solution allows designated group owners to directly manage their users, and provides external visitors with password management and lost password retrieval, as well as a landing page for displaying and directing them into the sites that they have access to. The Extranet will greatly reduce the overall reliance on IT within the organization, and will help the United Way of Calgary and Area collaborate more effectively with community partners.

## **Benefits**

United Way of Calgary and Area is now able to collaborate more effectively with their external partners within the community.

#### Self-serve user signup

Partners within the community are directed to a simple registration page where they can quickly sign up for access to organization resources. Once approved, users receive an email with instructions on how to set their password and then can immediately start collaborating with United Way.

#### More efficient user management

The solution allows United Way of Calgary and Area to better manage their users on various campaigns, committees and boards. Administrative control is delegated to business owners who can easily assign permissions to individual resources.

#### Easy lost password retrieval

As users are often occasional visitors to the extranet site, lost and forgotten passwords and usernames are a common problem. The Envision IT Extranet User Manager allows users to use their email address as a username, and to quickly reset passwords by secure token.

### Branded and customized interface

The extranet registration and login pages have been customized with familiar United Way of Calgary and Area branding so that users have a seamless experience transitioning to the corporate extranet.

